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July 16, 2010

Ms. Fran Shewan, Purchasing Specialist Supervisor
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Agency for Workforce Innovation
Caldwell Building
107 East Madison Street, B-047
Tallahassee, Fl 32399

RE: 10-ITN-001-SS, Unemployment Compensation Claims and Benefits Information System Design, Development and Implementation

To Whom It May Concern:

Deloitte[1] is pleased to submit this response to ITN 10-ITN-001-SS. As outlined in the ITN, Florida's Agency for Workforce Innovation (AWI) intends to reengineer and modernize its Unemployment Compensation (UC) system as part of an overall, complex modernization strategy. As illustrated within Schedule IV-B Feasibility Study, the risks and challenges to the State of Florida, citizens of the state and AWI are clear. Should we be selected, Deloitte will deliver an on-time, on-budget solution that will help you meet your overall objectives and significantly improve UC program service levels.

Deloitte will plan, develop, and implement a solution that meets AWI's business and technology requirements and helps AWI get Floridians back to work as quickly and efficiently as possible through our:

- **Proven Solution.** A successfully implemented, self-service oriented, efficient, consolidated system which is designed to meet Florida's specific UC program requirements. The uFACTS Solution Framework is flexible, dynamic, scalable, and user-friendly providing easy access to on-demand information and is also secure and fully compliant with Federal and State laws and statutes.
- **Experienced Team.** A highly skilled team of UC industry experts with a track record of many successful state UC system implementations. Our team also brings extensive knowledge of Florida's UC tax system and related legacy applications, and an approach which delivers results to Florida sooner.
- **Demonstrated Results.** Many successful UC implementations resulting in improved customer service and operational efficiencies, better communications and access to data and reporting, plus the ability to quickly implement changes in policy or law, and to easily scale to higher claim volumes if required.

[1] As used in this document, "Deloitte" means Deloitte Consulting LLP, a subsidiary of Deloitte LLP. Please see _www.deloitte.com/us/about for a detailed description of the legal structure of Deloitte LLP and its subsidiaries.

Please reach out to me for any proposal clarifications or to discuss this opportunity further. I can be reached at dminkkinen@deloitte.com or my cell phone is (612) 759-7738.

Very truly yours,

Deloitte Consulting LLP

By: _____

David Minkkinen
Principal
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